A global CRO Counts on Clinevo Safety Database to Drive PV Services for Sponsors

Case Study

Overview

A global CRO that provides end-to-end pharmacovigilance (PV) services to clinical trial sponsors across multiple therapeutic areas. To enhance operational efficiency and regulatory compliance, the company sought a robust, cloud-based safety database solution that could streamline PV workflows, ensure audit readiness, and scale with evolving business needs.

The Challenge

Prior to implementing Clinevo Safety, the CRO relied on an on-premises safety database that presented several challenges, including:

1. **Complex System Maintenance** – Frequent manual upgrades and compliance updates.
2. **Limited Scalability** – Inability to handle fluctuating case volumes efficiently.
3. **Resource-Intensive Workflows** – Cumbersome list preparation and case processing.
4. **Regulatory Compliance Risks** – Need for a pre-validated, audit-ready solution to meet evolving global safety regulations.

The Solution: Clinevo Safety

To overcome these challenges, the CRO adopted **Clinevo Safety**, a cutting-edge cloud-based pharmacovigilance solution designed for regulatory compliance and operational efficiency. Key benefits include:

1. **Pre-validated & Audit-Ready** – Ensures compliance with global regulatory standards, including FDA, EMA, and MHRA.
2. **Scalability** – Handles case volumes from small clinical trials to large-scale post-marketing surveillance.
3. **Automated Workflows** – Streamlines case intake, signal detection, and regulatory submissions with built-in automation.
4. **Intuitive Interface** – Simplifies PV processes for both technical and non-technical users.
5. **Seamless Upgrades** – Hassle-free cloud updates ensure continuous compliance with evolving regulations.

The Results

Since implementing Clinevo Safety, the CRO has reported significant improvements, including:

- **Increased Efficiency** – 40% reduction in manual case processing efforts.
- **Regulatory Excellence** – Successfully passed multiple global audits with zero critical findings.
- **Enhanced Data Management** – Real-time analytics and business intelligence improve decision-making.
- **Optimized Resource Utilization** – Reduction in IT overhead and operational costs.

Client Testimonial

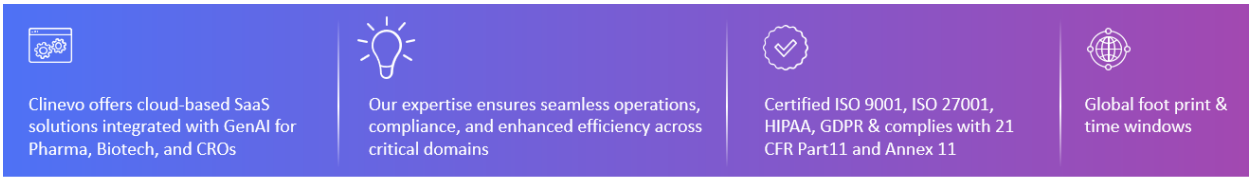
"Clinevo Safety has transformed our pharmacovigilance operations by providing a scalable, audit-ready, and highly intuitive solution. The seamless onboarding and automation capabilities have significantly improved efficiency while ensuring compliance with global regulations."

Conclusion

By leveraging Clinevo Safety, the CRO has enhanced its ability to provide world-class pharmacovigilance services, ensuring compliance, scalability, and operational efficiency. As the industry evolves, Clinevo continues to empower CROs with cutting-edge PV solutions tailored for regulatory success.

For further information contact us at info@clinevotech.com

Why Clinevo?



200+	Global clients support in the past 5 years	**50+**	Regulatory audits supported
100%	Customer retention rate YoY	**300+**	Gateway connections with authorities
99%	Customer satisfaction rate	**100+**	Data migrations from various systems
10Mn+	Cases processed till date	**100%**	Validated systems
1000+	Clinical trials supported till date	**24/7**	Unlimited global support